

# MIS TECHNICAL SUPPORT



## ENGINEERING DEPARTMENT

### DEPARTMENT

The Engineering Departments takes care of the technical aspect of the station itself. When a system fails they are the people who employees in other departments call on, and are particularly important in the role of maintaining our "on air" signal.

### POSITIONS

Chief Engineer  
Technical Manager Broadcast  
Senior Technician  
Technician  
RF Technician  
MIS technical Support  
BIS Support Officer  
Network Administrator  
Apprentice Technician



### ROLE

Provide user support in the operation of computers and associated software including Microsoft Office, MYOB and Etere Automation system.

Undertake problem solving, trouble shooting, fix, repair, upgrade and install software

Develop and deliver training for Imparja staff relating to the use of software and hardware

### SKILLS & EXPERIENCE

Qualifications in the field of IT  
High standard of general technical education  
Experience in working with Ethernet LAN in a small business  
Working knowledge of a wide range of computer software  
Good knowledge of broadcast technology  
Excellent interpersonal skills  
Able to work under pressure